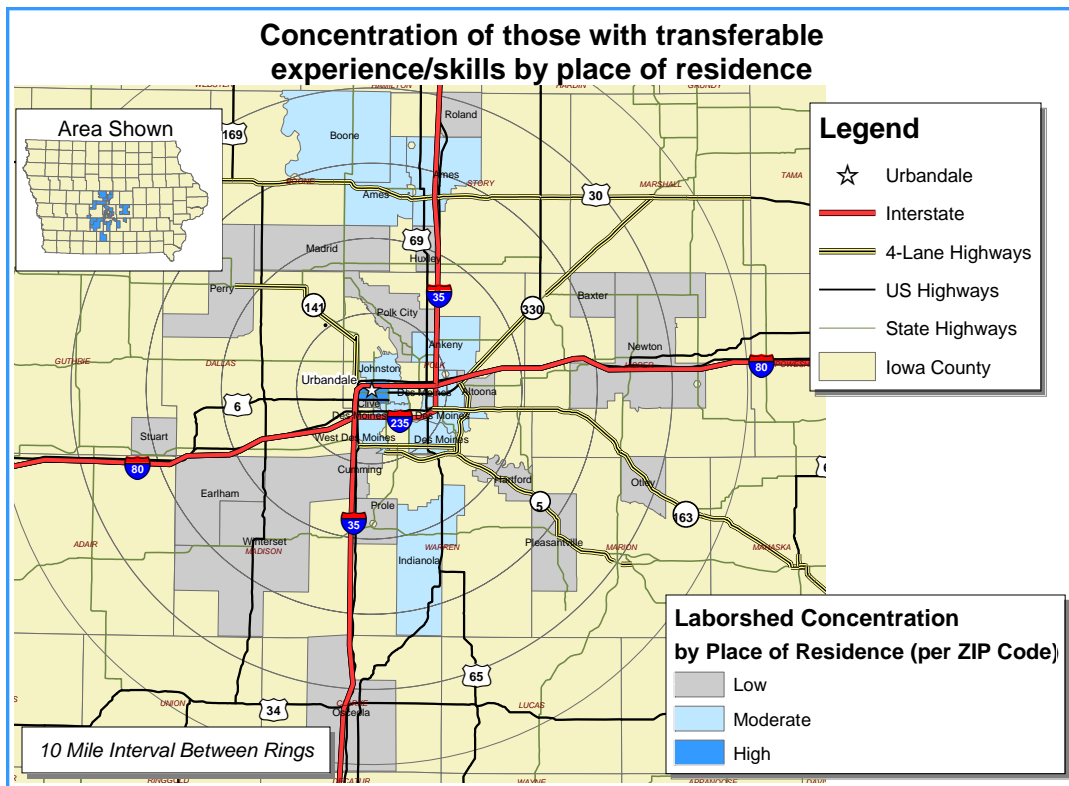


# Labor Characteristics

## Transportation & Warehouse

### Urbandale, Iowa



### Potential Available Labor Per

#### Occupational Category:

##### Business Operations:

- Managers - 5,589
- Designers - 2,464
- Sales Persons - 2,458
- Sales Representative - 1,230
- Bill Account Collectors - 1,218
- Bookkeeping & Accounting Clerks - 2,455
- Customer Service Representatives - 10,518
- Production Clerks - 613
- Stock Clerks & Order Fillers - 1,234

##### Production:

- Supervisors - 5,574
- Prepress Technicians - 622
- Production Workers - 1,241

##### Material Movers:

- Managers - 620
- Supervisors - 609
- Heavy Truck Drivers - 4,357
- Light Truck Drivers - 611
- Freight & Stock Movers - 2,475

**An estimated total of 43,888 people in the Laborshed area**

Workers who have transferable experience/skills in the Laborshed area are currently commuting an average of 11 miles one way for work. Those who are willing to change/accept employment are willing to commute an average of 15 miles one way for the right employment opportunity.

#### Employment Status:

##### 94.4% Employed

- 31.3% of the employed are willing to change employment

##### 4.2% Homemakers, Not Employed

##### 1.4% Retired

#### Education Levels:

- 62.0% Education beyond high school
- 8.5% Associate degree
- 4.2% Trade certified
- 1.4% Vocational training
- 15.5% Undergraduate degree
- 4.2% Postgraduate degree

#### Flexibility in the Workplace:

(by percent of interest)

- Cross-training - 60.0%
- Varied shifts (2nd, 3rd, & split) - 23.3%
- Job sharing - 30.0%
- Job teams - 66.7%
- Seasonal work - 25.9%
- Temporary work - 33.3%

#### Other Facts:

- 64.2% paid an hourly wage
- 84.5% are/were employed full-time
- 11.3% are/were employed part-time
- 12.3% hold two or more jobs
- Currently working an average of 43 hrs/week

#### Current Benefits:

- Health/medical insurance - 95.0%
- Pension/retirement/401K - 58.3%
- Dental coverage - 56.7%
- Paid vacation - 46.7%
- Vision coverage - 35.0%
- Life insurance - 26.7%
- Paid holidays - 26.7%
- Disability insurance - 20.0%
- Paid sick leave - 13.3%

#### Desired Benefits:

(by percent of interest)

- Health/medical insurance - 69.6%
- Pension/retirement/401K - 34.8%
- Dental coverage - 26.1%
- Paid vacation - 21.7%
- Vision coverage - 13.0%
- Paid sick leave - 8.7%
- Life insurance - 8.7%
- Disability insurance - 8.7%

#### Top Advertising Media:

(for those seeking employment opportunities)

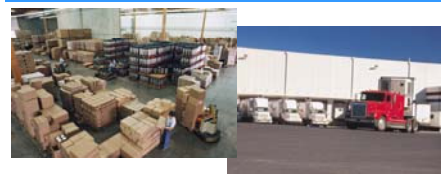
- Local/Regional Newspapers
  - The Des Moines Register
- The Internet
  - [www.monster.com](http://www.monster.com)
  - [www.careerbuilder.com](http://www.careerbuilder.com)
  - [www.desmoineshelpwanted.com](http://www.desmoineshelpwanted.com)
- Networking through friends, family, & acquaintances
- Iowa Workforce Development Centers

#### Underemployment:

Total Underemployment - 8.5%

- Low hours - 1.4%
- Mismatch of skills - 7.0%
- Low income - 1.4%

IWD only counts individuals once when estimating Total Underemployment.



The Iowa Workforce Development Region 11 service area aggregated wage data was also extracted from the Iowa Wage Survey and is provided in the table on page 2 which reflects mean, entry, experienced, and median wages.

#### For more information regarding the Urbandale Laborshed Analysis, contact:

Greater Dallas County  
Development Alliance  
813 Main St.  
Adel, IA 5003  
Phone: (515) 993-3009  
Fax: (515) 993-2804  
Email: [info@dallascounty-ia.org](mailto:info@dallascounty-ia.org)  
[www.dallascounty-ia.org](http://www.dallascounty-ia.org)

Information was compiled by Iowa Workforce Development using data released 2008.

| Occupation  | Occupational Code | Mean Wage | Entry Wage | Experienced Wage | Median Wage |
|---|-------------------|-----------|------------|------------------|-------------|
| Bill and Account Collectors   | 43-3011           | \$ 15.22  | \$ 11.80   | \$ 16.92         | \$ 14.62    |
| Billing and Posting Clerks and Machine Operators  | 43-3021           | \$ 14.71  | \$ 11.54   | \$ 16.29         | \$ 14.41    |
| Bookkeeping, Accounting, and Auditing Clerks  | 43-3031           | \$ 15.55  | \$ 11.12   | \$ 17.76         | \$ 15.14    |
| Cargo and Freight Agents  | 43-5011           | \$ 19.55  | \$ 15.76   | \$ 21.45         | \$ 19.11    |
| Conveyor Operators and Tenders  | 53-7011           | \$ 12.99  | \$ 9.58    | \$ 14.70         | \$ 12.62    |
| Customer Service Representatives  | 43-4051           | \$ 14.95  | \$ 10.93   | \$ 16.96         | \$ 14.45    |
| Dispatchers, Except Police, Fire, and Ambulance   | 43-5032           | \$ 17.45  | \$ 11.28   | \$ 20.53         | \$ 16.90    |
| Driver/Sales Workers  | 53-3031           | \$ 11.99  | \$ 6.49    | \$ 14.74         | \$ 11.24    |
| Excavating and Loading Machine and Dragline Operators   | 53-7032           | \$ 16.87  | \$ 13.29   | \$ 18.66         | \$ 16.76    |
| First-Line Supervisors/Managers of Helpers, Laborers, and Material Movers, Hand                     | 53-1021           | \$ 19.48  | \$ 13.40   | \$ 22.52         | \$ 18.81    |
| First-Line Supervisors/Managers of Transportation and Material-Moving Machine and Vehicle Operators | 53-1031           | \$ 25.45  | \$ 16.55   | \$ 29.90         | \$ 24.98    |
| Industrial Production Managers  | 11-3051           | \$ 37.89  | \$ 23.88   | \$ 44.88         | \$ 35.23    |
| Industrial Truck and Tractor Operators  | 53-7051           | \$ 14.28  | \$ 10.84   | \$ 16.01         | \$ 14.08    |
| Information and Record Clerks, All Other  | 43-4199           | \$ 16.62  | \$ 11.80   | \$ 19.03         | \$ 16.37    |
| Laborers and Freight, Stock, and Material Movers, Hand  | 53-7062           | \$ 11.82  | \$ 8.23    | \$ 13.61         | \$ 11.02    |
| Logisticians  | 13-1081           | \$ 27.37  | \$ 18.79   | \$ 31.66         | \$ 27.30    |
| Machine Feeders and Offbearers  | 53-7063           | \$ 12.96  | \$ 10.79   | \$ 14.05         | \$ 12.94    |
| Office and Administrative Support Workers, All Other  | 43-9199           | \$ 13.03  | \$ 9.08    | \$ 15.01         | \$ 12.91    |
| Packers and Packagers, Hand   | 53-7064           | \$ 8.36   | \$ 6.26    | \$ 9.42          | \$ 7.46     |
| Production, Planning, and Expediting Clerks   | 43-5061           | \$ 19.61  | \$ 13.90   | \$ 22.47         | \$ 18.73    |
| Shipping, Receiving, and Traffic Clerks   | 43-5071           | \$ 14.21  | \$ 9.86    | \$ 16.39         | \$ 13.65    |
| Stock Clerks and Order Fillers  | 43-5081           | \$ 10.35  | \$ 7.67    | \$ 11.69         | \$ 9.61     |
| Switchboard Operators, Including Answering Service  | 43-2011           | \$ 12.08  | \$ 9.40    | \$ 13.42         | \$ 11.94    |
| Transportation Inspectors   | 53-6051           | \$ 31.94  | \$ 21.06   | \$ 37.38         | \$ 29.14    |
| Transportation, Storage, and Distribution Managers  | 11-3071           | \$ 34.00  | \$ 24.37   | \$ 38.81         | \$ 32.73    |
| Truck Drivers, Heavy and Tractor-Trailer  | 53-3032           | \$ 18.24  | \$ 12.81   | \$ 20.95         | \$ 17.38    |
| Truck Drivers, Light or Delivery Services   | 53-3033           | \$ 13.38  | \$ 8.35    | \$ 15.89         | \$ 11.63    |
| Weighers, Measurers, Checkers, and Samplers, Recordkeeping  | 43-5111           | \$ 13.59  | \$ 10.81   | \$ 14.98         | \$ 12.68    |
| Wholesale and Retail Buyers, Except Farm Products   | 13-1022           | \$ 21.17  | \$ 14.28   | \$ 24.62         | \$ 19.72    |

This Iowa Wage Survey for the Iowa Workforce Development (IWD) Region 11 service area was produced by the Workforce Data & Business Development Bureau to provide communities local information on wages by occupation. This publication was developed specifically for the IWD Region 11 service area. The source of the wage and employment data is the 2007 Iowa Wage Survey. Additional data from the Iowa Wage Survey for individual counties, Iowa Workforce Development regions, and by industry statewide are available on the Iowa Workforce Development web site located at [www.iowaworkforce.org](http://www.iowaworkforce.org).